

Managing Director
and Chief Executive Officer
Alan Joyce AC



3 November 2021

Mr António Guterres
Secretary General
United Nations Global Compact
685 Third Avenue, FL 12
New York, NY 10017

Dear Mr Secretary General,

I am pleased to re-affirm our ongoing commitment to the ten principles of the UN Global Compact on human rights, labour, environment and anti-corruption.

In the past year, our progress towards many of our broader corporate objectives has been held back by the acute impact of COVID-19 on the aviation industry. It represents the biggest challenge we've faced in the company's 100 years of operation. However, our fundamental support of the principles that underpin UN Global Compact remains strong.

For context, the pandemic forced us to right-size and restructure our organisation with more than 9,000 redundancies and over 20,000 of our people either stood down or working reduced hours. For our staff who have remained working, their focus has been on enabling and navigating our recovery to ensure the survival of our business.

Our commitment to human rights, labour and anti-corruption have remained non-negotiables throughout the crisis.

The pandemic artificially reduced our emissions, but it also slowed progress towards the systemic changes that will help us reduce them on an ongoing basis. To help accelerate our progress, we recently created the position of Chief Sustainability Officer.

This Group Executive position leads delivery of the ambitious goals we have set ourselves, including capping our net emissions at 2019 levels, reaching net zero emissions by 2050, and the development of a viable sustainable aviation fuel industry in Australia. We're also updating our waste strategy to continue leading the aviation industry towards a circular economy.

We expect to make an in-principle decision by the end of the year on the replacement of our domestic fleet, and sustainability and emissions reductions is one of four key criteria that we are evaluating aircraft against (alongside safety, performance and reliability). These aircraft deliver a step change in reducing fuel burn and carbon emissions by around 15 per cent. We're also talking to each of the manufacturers about how we can accelerate the development and use of sustainable aviation fuels.

Our initiatives to support the ten principles on human rights, labour, the environment and anti-corruption are outlined on our [Corporate Site](#), including further detail on our 2021 [strategic partnership](#) with bp to further advance net zero ambitions. We are committed to transparency in reporting of key performance indicators, including financial, environmental, social and governance metrics, and I invite you to evaluate our [key performance indicators](#).



In the past 18 months, we have demonstrated our ability to respond to an ever-shifting operating environment. It is this agility and resilience that will enable us to address current and emerging global sustainability issues. We look forward to continuing to drive meaningful change in the aviation sector and broader business community. We know that by taking credible actions today, we will deliver benefits for decades to come.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Alan Joyce', with a stylized, cursive script.

ALAN JOYCE